

Delivery time*

- A Poland 2-3 working days.
- B Abroad 3-5 working days.

Delivery price**

- A Each time the cost of delivery is priced individually. The price depends on the quantity, size and weight of the product, as well from the place of delivery.
- B The price for delivery given when signing the contract is approximate and may change until the order is finalized. A few days before delivery, JG Gastro will re-evaluate delivery cost and inform the Buyer about any change.
- C To shipping cost JG Gastro add service charge e.g.: ordering the service, issuing goods and assistance with loading according to the price list constituting an integral part of the transport policy.
- D In the case of shipment of goods outside the European Union, JG Gastro add the cost of preparing customs clearance according to the price list constituting an integral part of the transport policy.

Complaints

- A We are in co-operation with the transport company. JG Gastro is not responsible for damage in transit or for delay in delivery.
- B The transport has insurance to cover the cost of repair damaged in transport is drawn up and signed by the driver with a damage report.
- C The Buyer is obliged to check the delivered product before signing the CMR delivery note.

General

- A We delivering our products by truck with lift, due the unusual nature and size of the delivered product, the Buyer is obliged to insure the driver during unloading.
- B The transport company is responsible for the product when the order is issued to the driver. JG Gastro is not obligated to track the status of the delivery. The Buyer will be provided with a contact to the driver, which will allow him to arrange the delivery details himself.
- C During personal collection, JG Gastro is not responsible for securing the product in the receiver car.

Pricelist of transport services

A	Cost of handling the transport service	100 euro
B	Customs clearance	150 euro

*Applies to road transport, sea transport delivery time takes 25-45 days.

**The Buyer has the option to arrange transport on his own. If order is shipped outside the European Union, the Buyer has the option to commission JG Gastro to do custom clearance in Poland, thereupon JG Gastro reserve the right to charge additional costs of the amount 150 eur for the preparation of documents and clearance at the Polish Customs Office.